Using an *Architecture for Student Success* to Frame Onboarding Redesign

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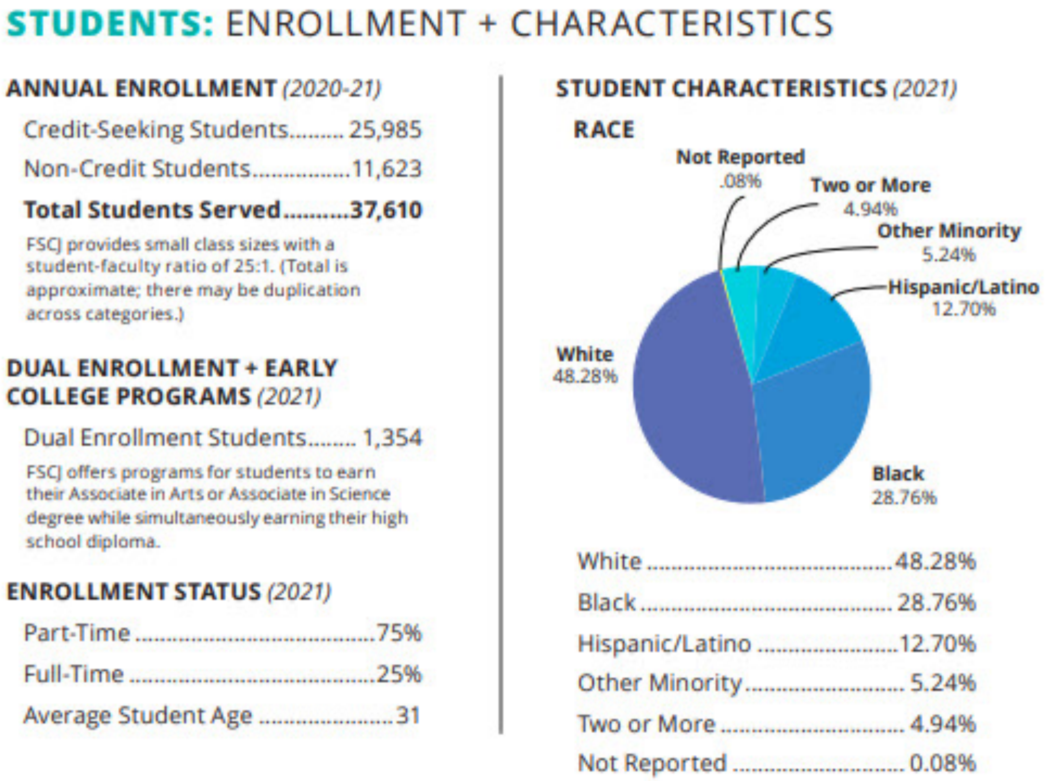
Sarah Reardon, Director Title III Strengthening Institutions Program

FSCJ’s Student Profile



STUDENTS: ENROLLMENT + CHARACTERISTICS

ANNUAL ENROLLMENT *(2020-21)*

Credit-Seeking Students	25,985
Non-Credit Students	11,623
Total Students Served	**37,610**

FSCJ provides small class sizes with a student-faculty ratio of 25:1. (Total is approximate; there may be duplication across categories.)

DUAL ENROLLMENT + EARLY COLLEGE PROGRAMS *(2021)*

Dual Enrollment Students	1,354

FSCJ offers programs for students to earn their Associate in Arts or Associate in Science degree while simultaneously earning their high school diploma.

ENROLLMENT STATUS *(2021)*

Part-Time	75%
Full-Time	25%
Average Student Age	31

STUDENT CHARACTERISTICS *(2021)*

RACE

Not Reported
.08%
Two or More
4.94%
Other Minority
5.24%
Hispanic/Latino
12.70%
White
48.28%
Black
28.76%

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Black	28.76%
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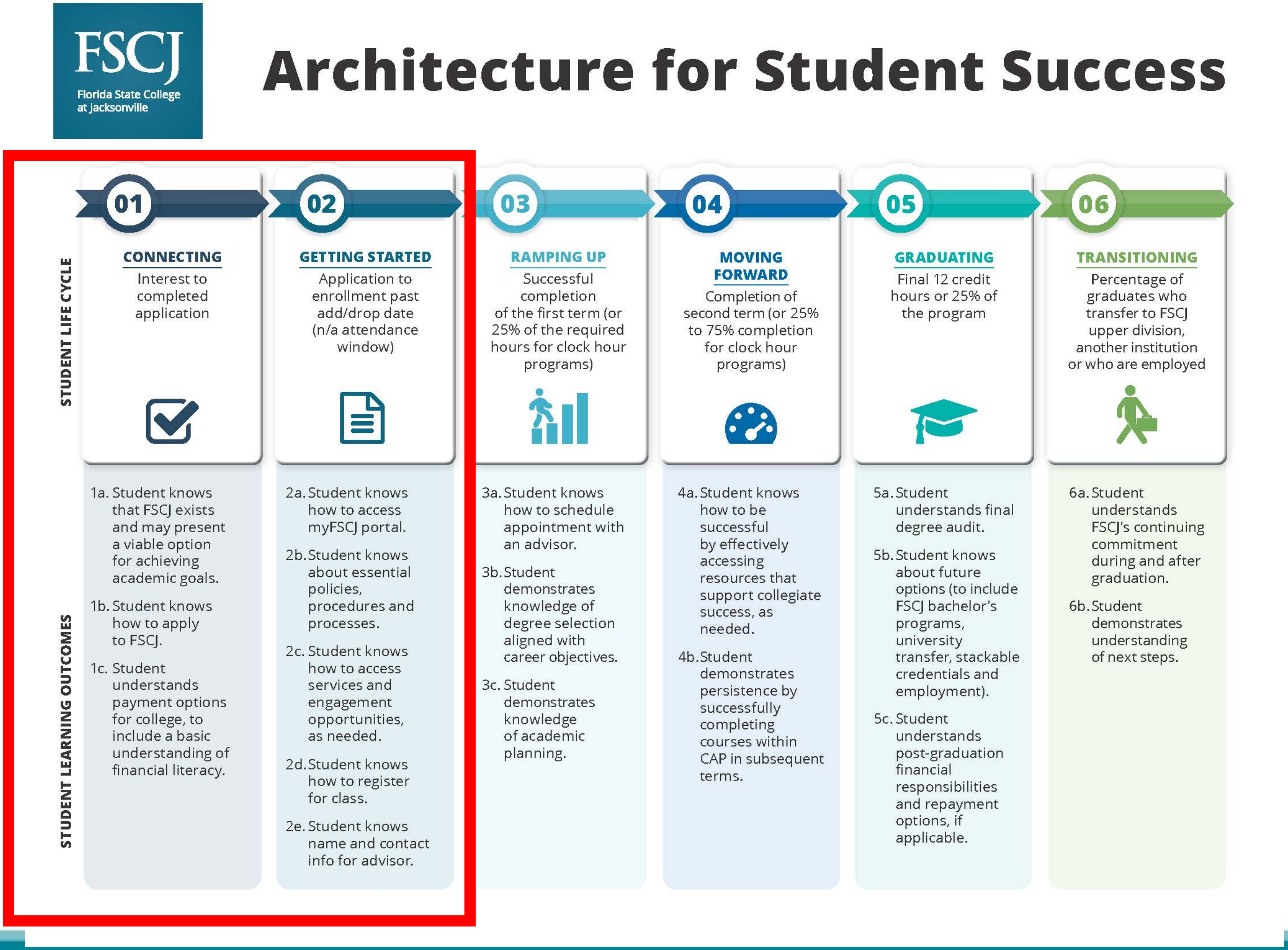
Two or More	4.94%
Not Reported	0.08%

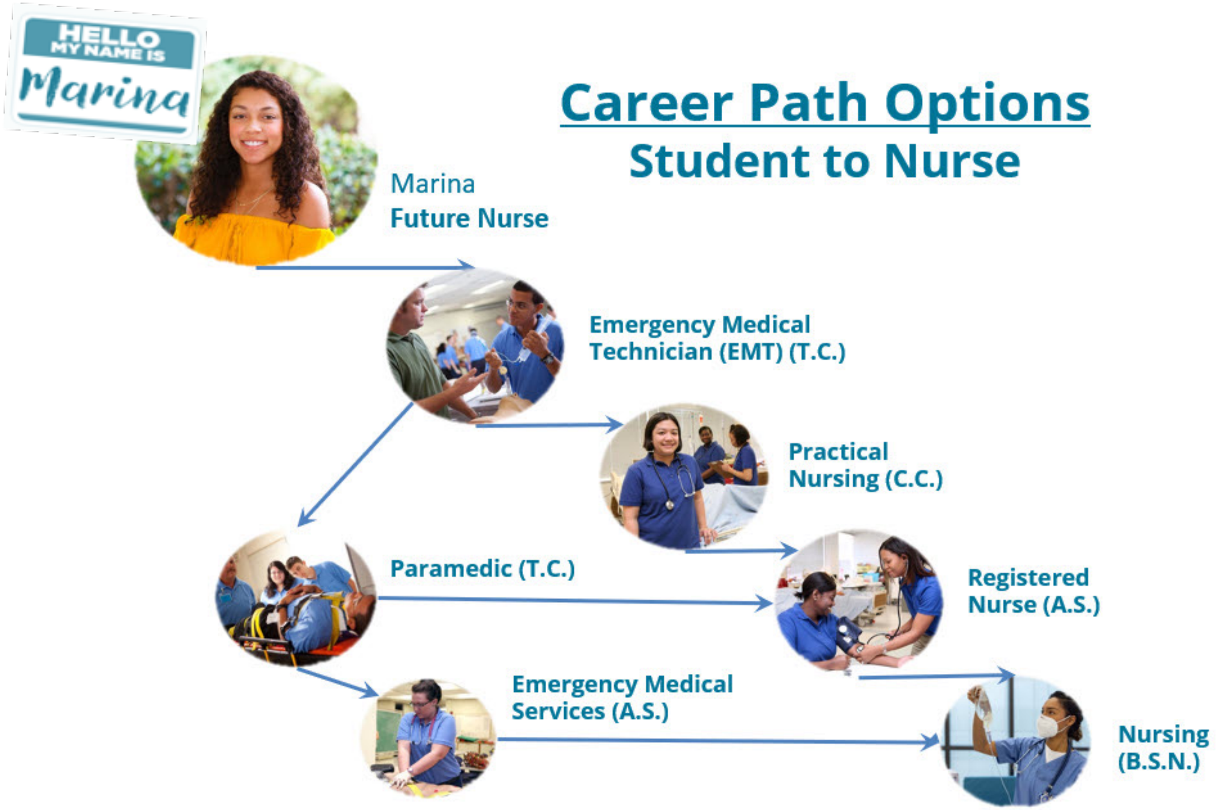
Framework for Redesign



Architecture for Student Success

	01 CONNECTING	02 GETTING STARTED	03 RAMPING UP	04 MOVING FORWARD	05 GRADUATING	06 TRANSITIONING
STUDENT LIFE CYCLE	Interest to completed application	Application to enrollment past add/drop date (n/a attendance window)	Successful completion of the first term (or 25% of the required hours for clock hour programs)	Completion of second term (or 25% to 75% completion for clock hour programs)	Final 12 credit hours or 25% of the program	Percentage of graduates who transfer to FSCJ upper division, another institution or who are employed
STUDENT LEARNING OUTCOMES	1a. Student knows that FSCJ exists and may present a viable option for achieving academic goals. 1b. Student knows how to apply to FSCJ. 1c. Student understands payment options for college, to include a basic understanding of financial literacy.	2a. Student knows how to access myFSCJ portal. 2b. Student knows about essential policies, procedures and processes. 2c. Student knows how to access services and engagement opportunities, as needed. 2d. Student knows how to register for class. 2e. Student knows name and contact info for advisor.	3a. Student knows how to schedule appointment with an advisor. 3b. Student demonstrates knowledge of degree selection aligned with career objectives. 3c. Student demonstrates knowledge of academic planning.	4a. Student knows how to be successful by effectively accessing resources that support collegiate success, as needed. 4b. Student demonstrates persistence by successfully completing courses within CAP in subsequent terms.	5a. Student understands final degree audit. 5b. Student knows about future options (to include FSCJ bachelor's programs, university transfer, stackable credentials and employment). 5c. Student understands post-graduation financial responsibilities and repayment options, if applicable.	6a. Student understands FSCJ's continuing commitment during and after graduation. 6b. Student demonstrates understanding of next steps.

Connecting: Recruitment



Career Path Options
Student to Nurse

Marina
Future Nurse

Emergency Medical Technician (EMT) (T.C.)

Practical Nursing (C.C.)

Paramedic (T.C.)

Registered Nurse (A.S.)

Emergency Medical Services (A.S.)

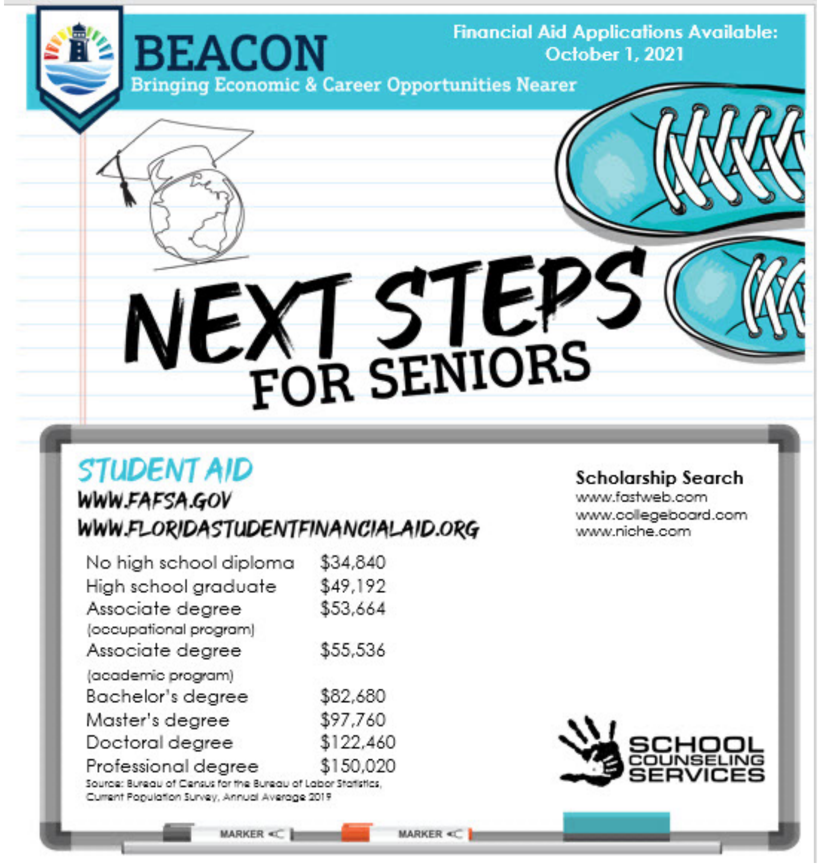
Nursing (B.S.N.)

College and Career Exploration

1. Passion
2. Purpose
3. Process

- Career Certificates (CC)
- Technical Certificates (TC)
- Associate in Science (AS)
- Associate in Arts (AA)
- Bachelor’s Degrees (B.S., B.A.S., B.S.N.)

Connecting: Financial Aid/FAFSA


MARKER
MARKER

BEACON
Bringing Economic & Career Opportunities Nearer

Financial Aid Applications Available:
October 1, 2021

NEXT STEPS FOR SENIORS

STUDENT AID
WWW.FAFSA.GOV
WWW.FLORIDASTUDENTFINANCIALAID.ORG

No high school diploma	$34,840
High school graduate	$49,192
Associate degree (occupational program)	$53,664
Associate degree (academic program)	$55,536
Bachelor's degree	$82,680
Master's degree	$97,760
Doctoral degree	$122,460
Professional degree	$150,020

Source: Bureau of Census for the Bureau of Labor Statistics, Current Population Survey, Annual Average 2019

Scholarship Search
www.fastweb.com
www.collegeboard.com
www.niche.com

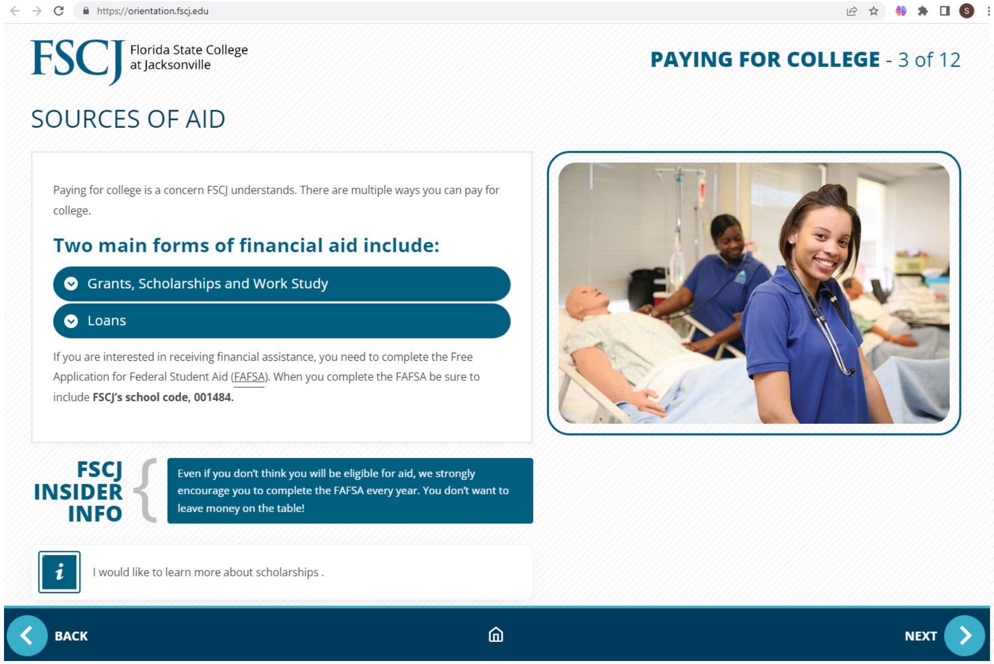
SCHOOL COUNSELING SERVICES

Financial aid module delivered to high school students + parents/guardians:

- grants, work study, scholarships, employer benefits, military benefits, payment plans

BEACON program

Getting Started: Online Orientation


https://orientation.fscj.edu
FSCJ Florida State College at Jacksonville
BACK
NEXT

PAYING FOR COLLEGE - 3 of 12

SOURCES OF AID

Paying for college is a concern FSCJ understands. There are multiple ways you can pay for college.

Two main forms of financial aid include:

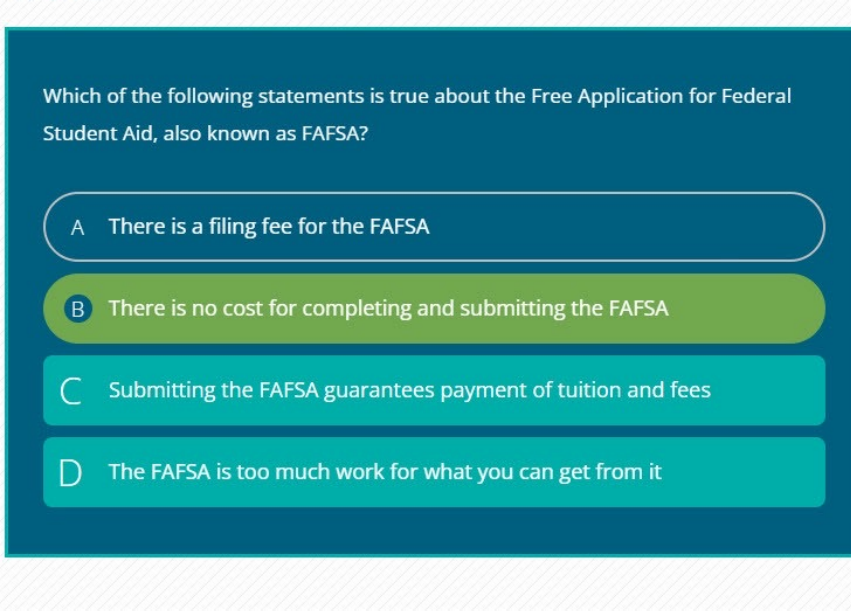
- Grants, Scholarships and Work Study
- Loans

If you are interested in receiving financial assistance, you need to complete the Free Application for Federal Student Aid (FAFSA). When you complete the FAFSA be sure to include **FSCJ's school code, 001484.**

FSCJ INSIDER INFO

Even if you don't think you will be eligible for aid, we strongly encourage you to complete the FAFSA every year. You don't want to leave money on the table!

I would like to learn more about scholarships .



Which of the following statements is true about the Free Application for Federal Student Aid, also known as FAFSA?

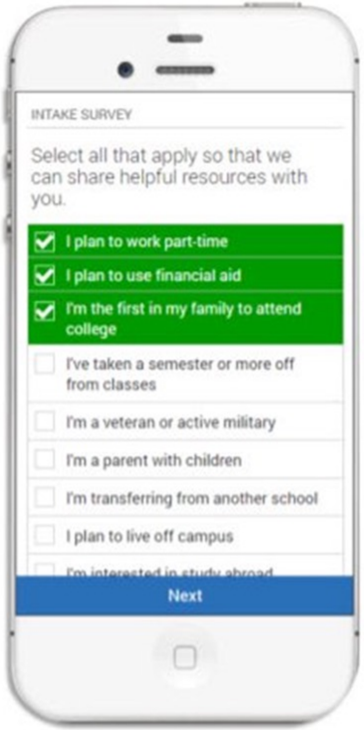
A There is a filing fee for the FAFSA

B There is no cost for completing and submitting the FAFSA

C Submitting the FAFSA guarantees payment of tuition and fees

D The FAFSA is too much work for what you can get from it

Getting Started: Assigned Advising and EAB Navigate

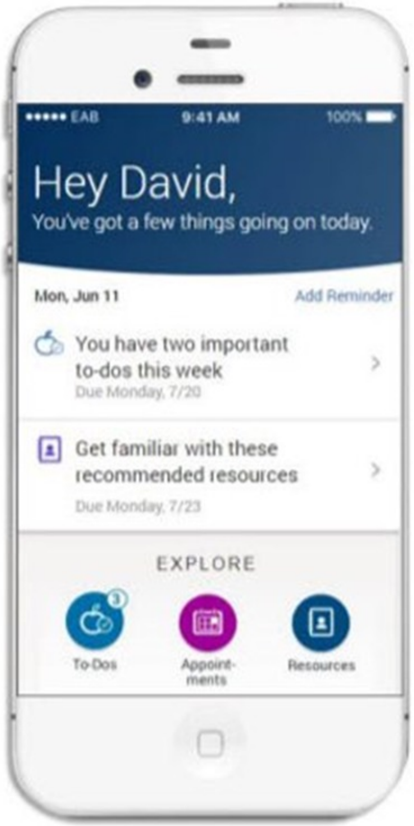


INTAKE SURVEY

Select all that apply so that we can share helpful resources with you.

- ☑ I plan to work part-time
- ☑ I plan to use financial aid
- ☑ I'm the first in my family to attend college
- ☐ I've taken a semester or more off from classes
- ☐ I'm a veteran or active military
- ☐ I'm a parent with children
- ☐ I'm transferring from another school
- ☐ I plan to live off campus
- ☐ I'm interested in study abroad

Next



●●●●● EAB
9:41 AM
100%

Hey David,

You've got a few things going on today.

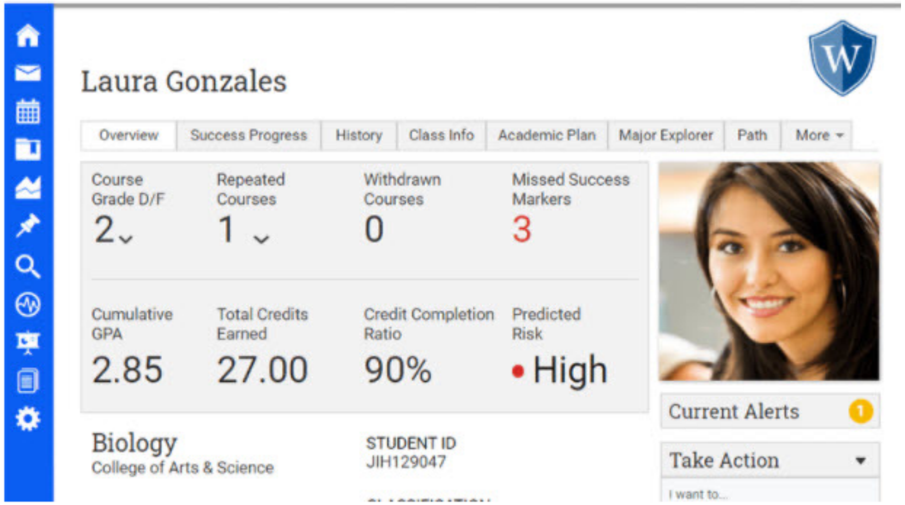
Mon, Jun 11

Add Reminder

You have two important to-dos this week
Due Monday, 7/20

Get familiar with these recommended resources
Due Monday, 7/23

EXPLORE
3
To-Dos
Appoint-ments
Resources



Laura Gonzales

W
Overview
Success Progress
History
Class Info
Academic Plan
Major Explorer
Path
More

Course Grade D/F	Repeated Courses	Withdrawn Courses	Missed Success Markers
2	1	0	3
Cumulative GPA	**Total Credits Earned**	**Credit Completion Ratio**	**Predicted Risk**
2.85	27.00	90%	● High

Biology
College of Arts & Science

STUDENT ID
JIH129047

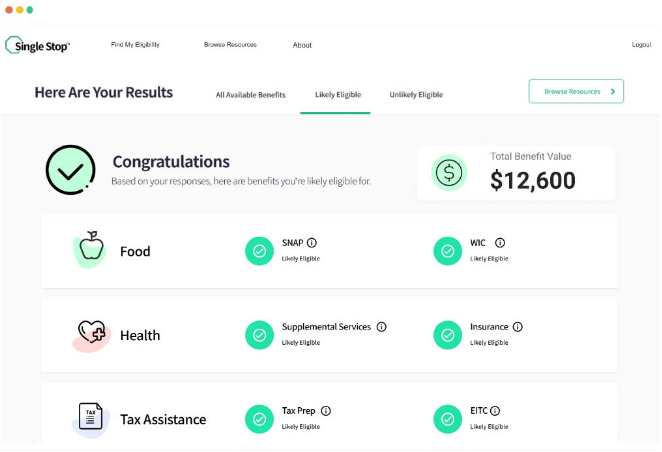
Current Alerts 1
Take Action
I want to...

Getting Started: Single Stop

Connections to on- and off-campus resources

Screening tool for:

- Health benefits - FL Medicaid and KidCare
- Food assistance - FL SNAP, WIC, TANF


Single Stop™
Find My Eligibility
Browse Resources
About
Logout
All Available Benefits
Likely Eligible
Unlikely Eligible
Browse Resources

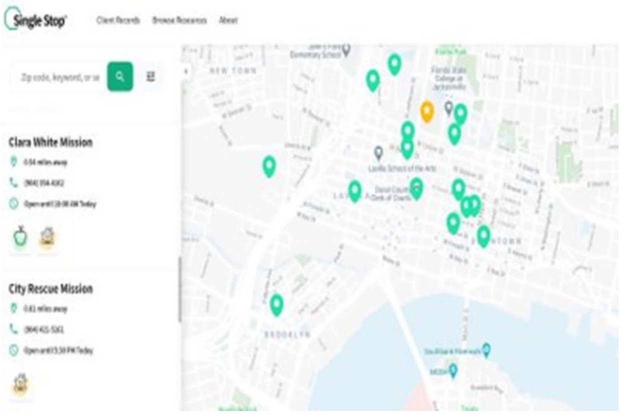
Here Are Your Results

Congratulations

Based on your responses, here are benefits you're likely eligible for.

Total Benefit Value **$12,600**

Food	SNAP Likely Eligible	WIC Likely Eligible
Health	Supplemental Services Likely Eligible	Insurance Likely Eligible
Tax Assistance	Tax Prep Likely Eligible	EITC Likely Eligible


Single Stop
Client Records
Browse Resources
About
Zip code, keyword, or se
NEW TOWN
BROOKLYN

Clara White Mission

City Rescue Mission

Getting Started: Community Partnerships

EARN UP
POWERED BY JAXUSA

- Earn Up
- H.O.P.E. Food Pantry
- Northeast Florida Jobs Initiative
- Real$ense
- Direct Cash Assistance Pilot Program
- College Bus Pass

RAINTREE
GRAPHICS
H.O.P.E.
Mobile Food Pantry
FSCJ

NORTHEAST FLORIDA **JOBS** INITIATIVE

Thank You!