Onboarding Process







Imperial Valley College – Onboarding Process

Meet	Meet students where they are.		
Establish	Establish communication and identify opportunities for connection.		
Ask	Ask the questions that have not been asked.		
Involve	Involve faculty, staff, administrators, board members and community members.		
Work	Work towards a 'culture of care.'		

MEET STUDENTS WHERE THEY ARE ③

- K-12 Tours & Presentations
- Community Events
- High School Outreach
 - Application (October December)
 - Orientation (February March)
 - Educational Plan (February May)



ESTABLISH

	FTES	Contact Center	Degree/Certificates	15+ Units	English/Math Completion	Increase	
	Increase FTES and Enrollment	Establish Contact Center with team of Outreach Specialists dedicated to outreach and retention activities.	Increase student success (degree, certificate and transfer completion)	Increase the number of students that achieve 15+ credits completion in each semester by 10%	Transfer level English and math completion in first year.	Increase targeted outreach to ESL Students and Special Population students in the community through HS outreach & events.	
		\checkmark	PROGRESS	PROGRESS	PROGRESS	\checkmark	
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Events & Workshops

- First Step
- Welcome Back
- Grad Fest
- Workshops (Weekly)



How it started: August 2016





How it's going:













COUNSELING PROGRAMS



Resilient Scholars	Military Veteran's Success Center	District Counseling
EOPS/CARE/NEXTUP	CalWORKs Counseling & CalWORKs Assessment	SSS-TRiO
Transfer Center	Student Equity & Achievement	Career Services/Dual Enrollment
Restorative Justice Programs	DSPS	PUENTE



COUNSELING SERVICES PROVIDED



Matriculation & Core Services – Admission Application

Outreach at the High Schools + Community Events

Orientation Services at High Schools and On-Campus Events

Abbreviated Student Educational Plans for every HS Senior

General Advising & Course Recommendations

Career Counseling

Transfer Advising

Comprehensive Educational Plan

Abbreviated Student Educational Plan

Change for Program of Study

ESL Counseling and Placement

Financial Aid (SAP) Petition

Repeat Petition

Graduation Petition

English and Math Placement

Referral Services



SERVICES FOR ESL STUDENTS



Sueller Gonzalez

Language Success and Equity Counselor

Imperial Valley College 380 E. Aten Road, Bldg. 100 Imperial, Ca. 92251 Ph: (760) 355-6155

E: suellen.gonzalez@imperial.edu

Placement Exam/Survey and Placement Services

Academic Orientation and Course Planning with ESL Counselor

ESL Credit and Non-Credit Classes

Specialized Orientation Events and Workshops

Community Workshops and Outreach

1:1 Assistance with SEA Student Success Specialist to navigate services

Referral Services (i.e. tutoring, community services, etc.)

POTENTIAL NEXT STEPS



DATA

Gather data on the gaps at your college. Create a list of priorities, reach out to special programs to collaborate.

IDENTIFY

Identify your DREAM TEAM: who are the strategic stakeholders to effect change on your campus?

PLAN

Draft a plan of what a culture of care may look like at your campus, what services do you want to enhance?

INFORM

Host informational sessions for entire campus community. Involve/inform all campus community members (i.e. participatory governance) provide updates.

Start where you are, use what you have, do what you can.





Thank you!

Alexis Villa

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