



**NORCO**  
COLLEGE

# GUIDED ONBOARDING

**CAREER-FOCUSED ADVISING  
& HOLISTIC STUDENT SUPPORT**

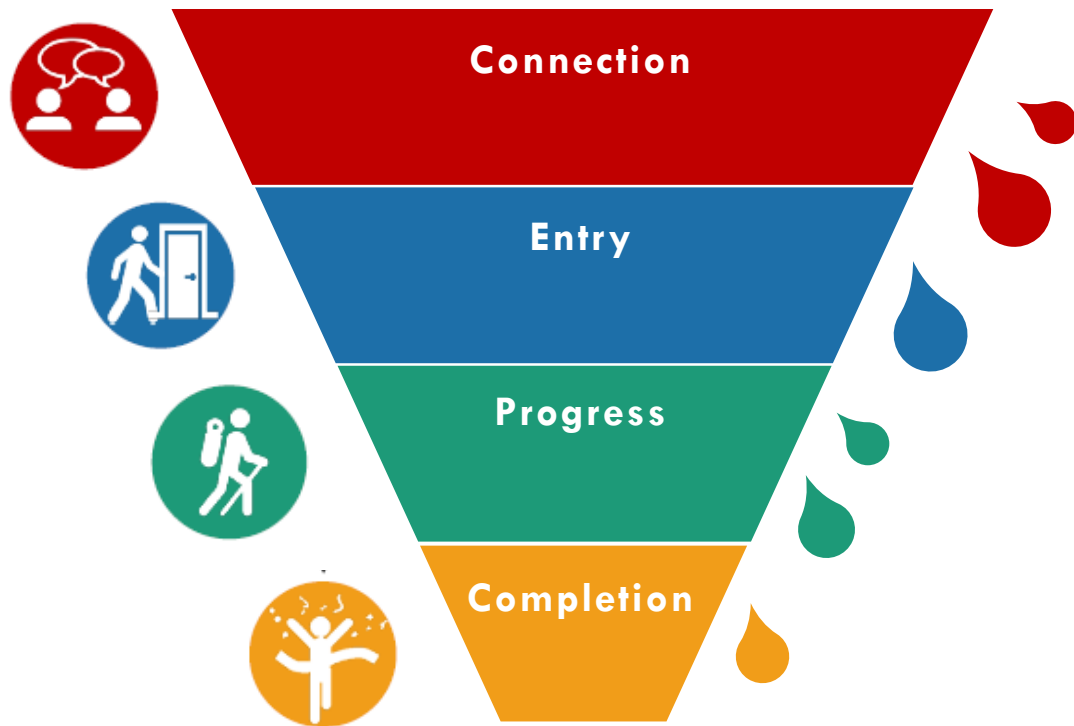


# STUDENT FINANCIAL STABILITY



# Focusing on Student Success

## The Leaky Funnel



Understand **WHEN** we lose students along the path

Understand **WHY** we lose students along the path

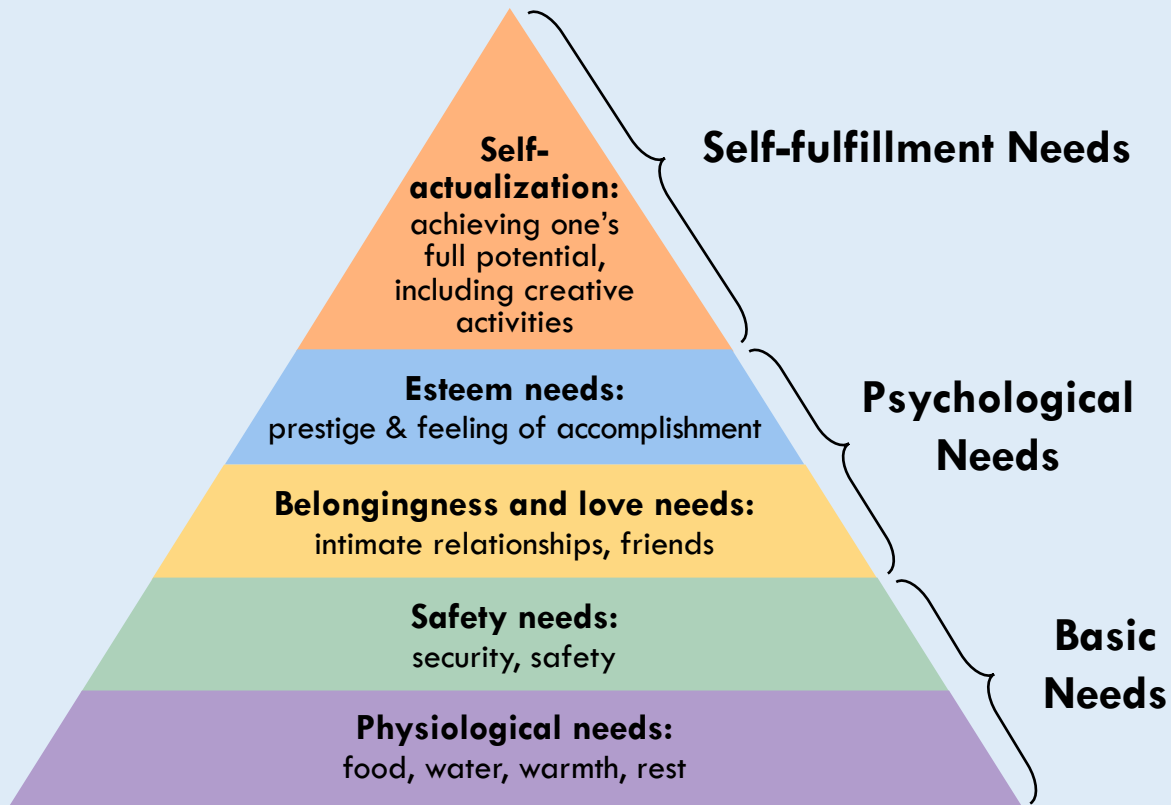
Understand **WHO** we lose along the path

# Strategic Design Using SSIPP

<b>S</b> TRATEGIC	Infrastructure enabling differentiated, customized services at scale
<b>S</b> USTAINED	Ongoing support rather than an upfront “inoculation” approach
<b>I</b> NTEGRATED	Supports are an integral part of all students’ experiences from connection through completion, rather than standalone interventions
<b>P</b> ROACTIVE	Services and information are provided to students before they’re requested
<b>P</b> ERSONALIZED	Students receive the support they need when they need it, from a person who knows them well

# Personalized

## Holistic Student Support Survey



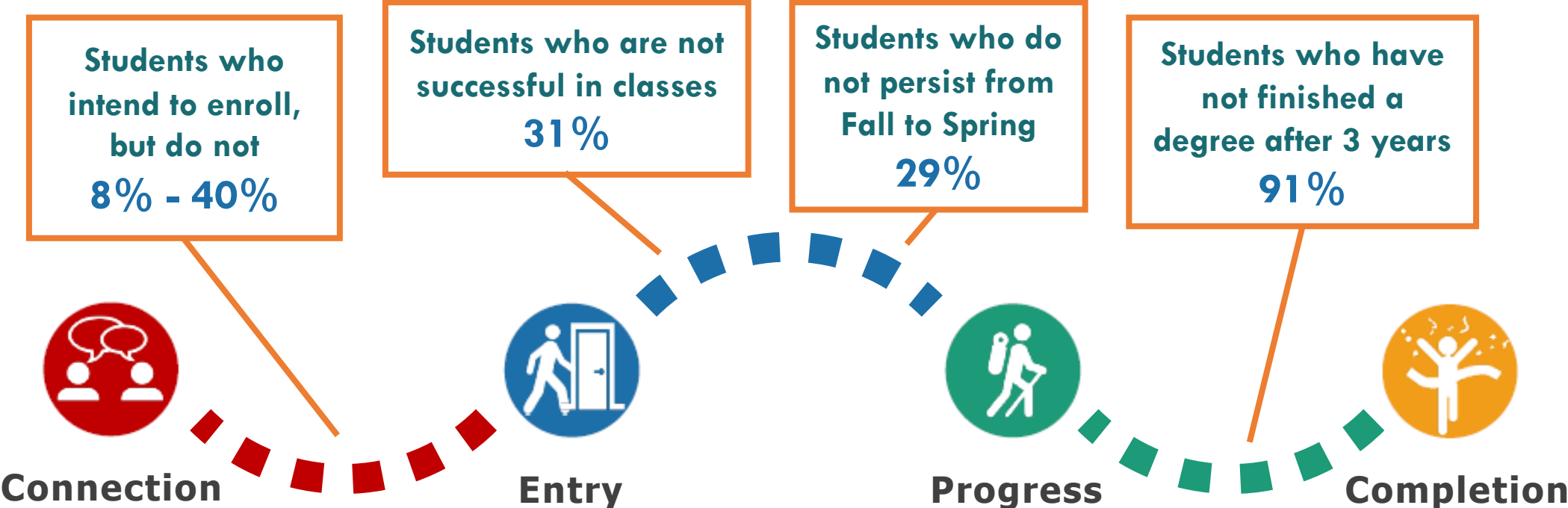
*Maslow's Hierarchy of Needs*

## Personal Finance vs. College Finance



# Proactive and Integrated

Continuous support from pre-enrollment to transition from department representatives throughout the campus



# Sustained and Strategic

## Redefining comprehensive education planning and reimagining the use and allocation of college resources

### Comprehensive SEP

com·pre·hen·sive SEP

- ~~1 : A list of the courses needed to graduate and/or successfully transfer.~~
- 1 : A plan of the courses and qualifications needed to achieve an informed career goal that considers a student's values, skills, interests, and abilities, and includes a realistic plan to cover the costs of college given each student's unique situation.