



Rural Guided Pathways Project Virtual Institute

Day 1

June 5, 2023

11:00am – 1:30pm Eastern

Reimagining the Onboarding Experience

ACIP Framework in Practice: Ask and Connect

<https://teacherscollege.zoom.us/j/96756201684>

AGENDA

Objectives

1. Explore the Ask and Connect parts of the ACIP onboarding framework
2. Discuss the connection between onboarding, program connection and institutional enrollment
3. Learn from practitioners and institutional leaders about how they made changes to their onboarding processes and the impact those changes had on their students

11:00 – 11:10	Setting the Context for Day
11:10 – 11:40	Why Onboarding is Critical to Building Back Enrollments and Supporting Student Success <i>Doreen Larson, Retired President, Edison State College (OH)</i>
11:40 – 12:30	CCRC Workshop – Ask & Connect
12:30 – 12:40	BREAK
12:40 – 1:20	Breakout Sessions – Institutional Examples

Genessee Community College (NY)

*Carrie Sputore, Director, Student Success Center, Genessee Community College
Moderator: Erica Orians*

Bluegrass Community and Technical College (KY)

*Karen Mayo, Associate Vice President, Academics and Workforce Development,
Bluegrass Community and Technical College (KY)
Moderator: Octavia Lawrence*

Central Carolina Community College (NC)

*Adam Wade, Dean, Student Onboarding and Success, Central Carolina Community
College (NC)
Moderator: Adrienne Forgette*

Broward College (FL)

*Esmeralda Sweeney, Associate Vice President, Student Success, Broward College (FL)
Adam DeRosa, Associate Dean of Student Services, Broward College (FL)
Moderator: Ed Bowling*

Lorain County Community College (OH)

*Nadia Leary, Manager of Recruitment, MyUniversity, and CCP, Lorain County
Community College
Moderator: Ann Buchle*

Diablo Valley College (CA)

*Mark Akiyama, Dean of Pathways Integration, Diablo Valley College (CA)
Moderator: Joyce Walsh Portillo*

Imperial Valley College (CA)

*Alexis Villa, Dean of Student Services and Special Projects, Imperial Valley College (CA)
Moderator: Laura Rittner*

**Reflections on College Office Hours and Recommendations for
Partnering with K12**

*Abner Oaks, National Director of Outreach and Engagement, ISA and Project Subject
Matter Expert*

CEO Session

*Bill Seymour, Retired President, Cleveland State Community College (TN) and Project
Subject Matter Expert*

1:20 – 1:30

Setting up the Team Time Activity and Next Steps

2:30 – 4:00

**Virtual Team Time with Coaches
INSTRUCTIONS AND ZOOM LINKS ON PAGE 8**



Rural Guided Pathways Project Virtual Institute
Day 2
June 8, 2023
11:00 am – 1:30 pm Eastern
Reimagining the Onboarding Experience
Integration of Student Financial Stability Supports from the Start

<https://teacherscollege.zoom.us/j/95767233371>

AGENDA

Objectives

1. Understand NCII’s holistic approach to student financial stability
2. Identify specific strategies for supporting student financial stability in students’ onboarding experiences at scale
3. Begin identifying the intersections between program onboarding and student financial stability

11:00 – 11:10	Setting the Context for the Day
11:10 – 11:30	‘TED Talk’ Columbus State Community College (OH) <i>Desiree Polk-Bland, Vice President of Student Affairs</i>
11:30 – 11:50	‘TED Talk’ Norco College (CA) <i>Teneisha James, Interim Vice President for Planning and Development</i> <i>David Schlanger, Interim Dean, Student Services</i>
11:50 – 11:55	Summarize Ted Talk Themes and Transition to Breakouts
11:55 – 12:25	Breakout Sessions – Institutional Examples

Florida State College at Jacksonville (FL)

*Jennifer Peterson, Director of Resource Development
Sarah Reardon, Director of Academic and Student Achievement
Moderator: Ed Bowling*

Western Kentucky Community and Technical College (KY)

*Octavia Lawrence, Interim Vice President of Student Services
Moderator: Adrienne Forgette*

Macomb Community College (MI)

*Megan Vinyard, Manager of Student Options for Success
Moderator: Joyce Walsh Portillo*

San Juan College (NM)

*Boomer Appleman, Vice President of Student Services
Toni Pendergrass, President
Moderator: Erica Orians*

North Arkansas College (AR)

*Rachel Nelson, Director of Student Success
Moderator: Ann Buchle*

Cerritos College (CA)

*Pamela Sepulveda, Case Manager of Falcon's Nest
Moderator: Chris Baldwin*

Mohawk Valley Community College (NY)

*Janet Visalli, Director of Holistic Student Support
Moderator: Gretchen Schmidt*

CEO Session

Bill Seymour, Retired President Cleveland State Community College (TN) and Project Subject Matter Expert

12:25 – 12:35

BREAK

12:35 – 12:55

Role Alike Sessions

Please select the session that is best aligned with your position

- *CEOs*
- *Academic Vice Presidents*
- *Student Services Vice Presidents*
- *Deans*
- *Admissions and Records*
- *Financial Aid Leaders*
- *Leaders of Student Basic Needs Programs*
- *Academic Advisors*
- *College Partners*

12:55 – 1:05 Reflections from Role Alike Discussions

1:05 – 1:25 College Team Reflection Session

1:25 – 1:30 Closing Conversation and Next Steps



Rural Guided Pathways Project Virtual Institute Day 3

June 15, 2023

11:00 am – 1:30 pm Eastern

Reimagining the Onboarding Experience

ACIP Framework in Practice: Plan and Implementation

<https://teacherscollege.zoom.us/j/92101035358>

AGENDA

Objectives

1. Consider the changes that need to be made at the institution in order for all students to have a customized full program educational plan at the end of the first term of enrollment
2. Discuss the impact on persistence for those students who have a full program educational plan
3. Learn strategies for implementing scaled changes to the onboarding process and evaluating those changes

11:00 – 11:10 **Setting the Context for the Day**

11:10 – 11:55 **CCRC Workshop -- Plan**

11:55 – 12:00 **BREAK**

12:00 – 12:50 **Workshopping a Thorny Issue**

12:50 – 1:25 **Onboarding Implementation Panel**

*Al Solano, Founder and Coach, Continuous Learning Institute (CA)
Stephanie Sutton, Vice President for Enrollment Management, Stark
State College (OH)*

Nathan Venske, Executive Director: RMTC, Industrial Trades and Workforce Solutions, Kellogg Community College (MI)
Moderator: Gretchen Schmidt, Senior Fellow, NCII

1:25 – 1:30

Setting up the Team Time Activity and Next Steps

2:30 – 4:00

**Virtual Team Time with Coaches
INSTRUCTIONS AND ZOOM LINKS ON PAGE 8**

Rural Guided Pathways Project Virtual Institute Virtual Team Time Sessions Zoom Links

**June 5, 2023, @ 2:30 – 4:00 pm ET &
June 15, 2023, @ 2:30 – 4:00 pm ET**

Team Time Details

- According to the list below, college teams are paired with their coaching teams in one Zoom room.
- College teams will start in the main Zoom room for a five-minute overview of the session from their coaches.
- College teams will then go to separate breakout rooms for the balance of the time.
- Coaches will rotate between the breakout rooms to spend time with each college team.
- College teams can disconnect from Zoom when they are done with their breakout sessions.
- Each room will be moderated by an NCII team member, and these individuals will remain in the main room throughout Team Time.

Zoom Room & Link	Colleges	Coach Teams & Room Moderators
#1 https://us06web.zoom.us/j/2313357476	<ul style="list-style-type: none"> • Northeast Community College • Reedley College • San Juan College • Temple College 	Octavia Lawrence Joyce Walsh-Portillo Sarah Cale
#2 https://zoom.us/j/8614030646	<ul style="list-style-type: none"> • Marion Technical College • Southwestern Oregon Community College • University of Arkansas Community College-Batesville • White Mountains Community College 	Ann Buchele Laura Rittner Chris Baldwin
#3 https://zoom.us/j/4462040640	<ul style="list-style-type: none"> • Big Sandy Community & Technical College • Patrick & Henry Community College • Washington State Community College • West Virginia Northern Community College 	Ed Bowling Adrienne Forgette Rob Johnstone
#4 https://zoom.us/j/5913157551	<ul style="list-style-type: none"> • Colorado Mountain College • Kilgore College • Linn-Benton Community College • Missoula College 	Kenny Lawson Erica Orians Gretchen Schmidt